

My Physio Cancellation Policy

We completely understand that unplanned issues can come up and you may need to cancel or reschedule an appointment. If that happens, we advise that you ask for scheduled appointments to be cancelled at least 24 hours in advance

Our physiotherapist want to be available for your needs and the needs of all our patients. This provides the practice with an opportunity to offer the appointment to other clients from our waiting list.

We Require 24 hr notice prior to your scheduled arrival. Otherwise you will be charged a cancellation fee of \$27.50

Motor Accident Insurance and Workers Compensation Insurance does not generally cover charges for non-attendance. These charges will need to be met by the client.